

CORPORATION FOR NATIONAL AND COMMUNITY SERVICE
2014-2015 Agency Plan for the White House Initiative on Asian Americans and Pacific Islanders

Goal Area	Agency Objective	Strategic Activity	Benchmarks
Capacity Building	Partner with Asian American and Native American Pacific Islander Serving Institutions (AANAPISIs) and other AAPI-serving organizations.	Conduct outreach to AANAPISIs and other organizations that serve the AAPI community to amplify AmeriCorps NCCC recruitment.	By July 2014, expand NCCC recruitment outreach to AANAPISIs.
Data	Comply with OMB Directive 15 to disaggregate AAPI data.	Disaggregate data on grant applications, individuals involved in CNCS activities, and communities served, by the categories defined in OMB Directive 15.	By December 2014, publish a report containing disaggregated qualitative and quantitative data on client participation in a sample of projects in the Senior Companion Programs.
Language Access	Improve delivery of services to Limited English Proficient (LEP) individuals.	Develop in-language materials to reach LEP individuals, including those in the AAPI community, about agency activities and grant programs.	Target 1) In FY 2014, the Office of External Affairs will determine the feasibility of a one-pager background on CNCS's activities and grant programs in the four most useful languages for underserved AAPI communities. Target 2) In FY 2014, Senior Corps will create a one-page independent living services outreach document for RSVP and SCP grantees and translate this into languages other than English.
Language Access	Improve delivery of services to Limited English Proficient (LEP) individuals.	Develop in-language surveys to better evaluate CNCS programs that serve LEP communities (including getting information on AAPI individuals who are serving and being served in these programs).	By FY 2014, use Chinese, Tagalog, Vietnamese, Korean, and Hindi-translated surveys, where appropriate, for volunteer surveys in the Senior Companions Program evaluation and the Foster Grandparent Program evaluation.
Language Access	Comply with Federal language access policy pursuant to EO 13166.	Develop and submit to the Department of Justice a language access plan that complies with EO 13166.	By April 2014, establish a Language Access Working Group and submit to DOJ a language access action plan that complies with EO 13166.
Workforce Diversity	Develop and promote diversity and affirmative employment measures.	Hold management accountable for enforcing anti-discrimination laws.	By FY 2014-2015, review and continue to include EEO, diversity, and inclusion as critical performance elements in supervisory and managerial performance plans.
Workforce Diversity	Develop and promote diversity and affirmative employment measures.	Hold management accountable for enforcing anti-discrimination laws.	By FY 2013, certify that all managers and supervisors have been trained in EEO, diversity, and cultural competency issues.